2023 ANNUAL REPORT

the

MERRIMACK VALLEY YMCA ADVANCING CAUSE AND COMMUNITY



OUR MISSION

To strengthen our communities by putting our core values of caring, honesty, respect and responsibility into action through programs and services that build healthy spirit, mind and body for all.

OUR PROMISE OF INCLUSION

The Merrimack Valley YMCA intentionally commits to facilitating positive and lasting change with our communities. Our Y focuses on providing an environment that celebrates diversity, advances equity, and reflects inclusion for all, both inside and outside of our walls. Our Y welcomes our community to show up authentically, to speak up courageously, and to create a space for all to be, belong and become.



A LETTER FROM THE CEO AND CVO

YOUR YMCA: WE'RE COMMITTED TO FACILITATING POSITIVE AND LASTING CHANGE WITH OUR COMMUNITIES

For over 140 years, our Merrimack Valley YMCA has been a beacon of hope in the Greater Lawrence community, and we have been a convenor in conversations and actions to make healthy living achievable for everyone. 2023 provided us the opportunity to further strengthen and expand our partnerships which ultimately allows us to serve more people. This year brought more people together at the Y through membership, camp participation and outreach.

The Merrimack Valley YMCA works to provide children, families and communities with the resources and opportunities they need to learn, grow, and thrive. That's why we offer a range of programs and services to meet the unique needs of each community we serve. The breadth and scope of our program variety incorporates all ages, abilities, and diverse groups.

In this annual report, you will learn more about our three major areas of impact:

Youth Development
Healthy Living

Social Responsibility

Of the many touchpoints over the past year, we chose these three meaningful stories to share where participants reflect on how the Y has made their lives better. Some additional 2023 highlights:

- We are proud of our work in expanding and operationalizing our Y's commitment to diversity, equity, and inclusion. This continued focus allows us to better represent the community, ensuring we are making good decisions for those we serve. Our Board of Directors and Branch Boards are engaged in this dialogue along with our staff, and all of this leads to action. We are in the second year of a three-year plan to be a more welcoming organization that celebrates diversity and advances equity, intentionally committing to facilitating positive and lasting change.
- This was a year of growth within the YMCA program offerings, membership, and camp enrollment. Our camps are successful because of our engaged and seasoned staff, our strong programming, and the legacy of generations of families who return to camp. This, in addition to our investment in our camp facilities has helped propel us to an all-time high camp enrollment in the summer of 2023.
- We launched the "Complete the Fleet" campaign to modernize our island camp's transportation operations so our fleet of boats will continue to be safe, efficient, and modern. This is one of the most significant initiatives in the history of our overnight camps located on Bear Island in Lake Winnipesaukee, Camp Lawrence for boys and Camp Nokomis for girls.
- A strong membership base is an essential part of our organization and allows us to do the impactful work we do, both within our walls and throughout the community. Through engagement in membership, our members not only reach their wellness goals, but they also learn about volunteer opportunities, and many become financial supporters. Our members, volunteers and donors see the value of supporting critical programs and services for our young people, adults, and families who need them most.
- Together our staff and board have focused on drivers of our Strategic Plan. Together, we use this plan as a compass to ensure we are aligned with our long-term goals and our commitment to sustaining our cause.

We welcome you to reach out to us for a cause-driven tour, giving you an opportunity to see our Merrimack Valley YMCA in action, and learn how you can become more involved. Our greatest asset is our people: our members, volunteers, community partners and our dedicated staff. Working together allow us to have the kind of impact the community needs.

Francis J. Kenneally III President and Chief Executive Officer

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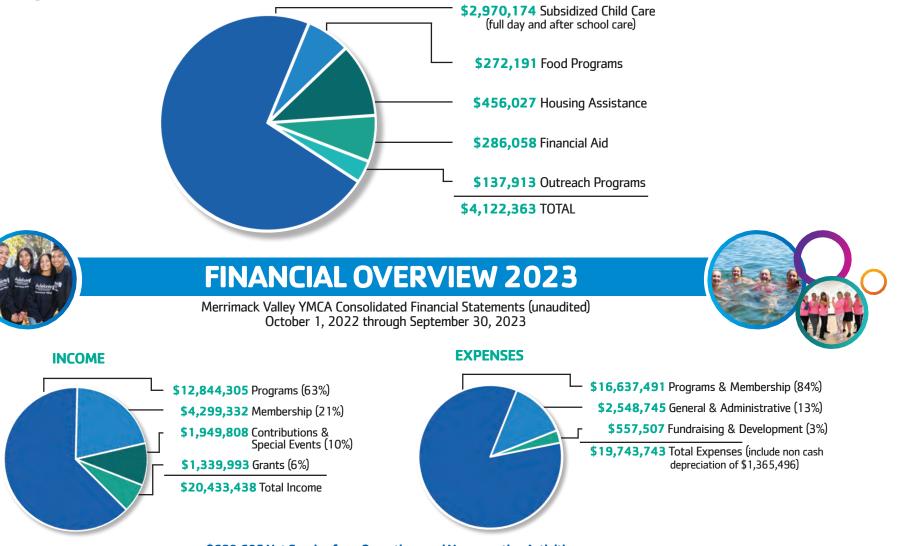
Donna Aldrich Chief Volunteer Officer



COMMUNITY IMPACT

While we have a strategic plan for our future, who we are has not changed. Our values of caring, honesty, respect and responsibility, along with our promise of inclusion are absolutely core to who we are. They continue to drive our behavior as a human service organization. Our mission embraces those values and sets a purpose for our work.

Key to this mission is our purposeful outreach to those in our community who need help to access our programs and services. In 2023, we delivered over \$4M in subsidized services, financial assistance, programs and nutrition support to children, families, adults and seniors in the Merrimack Valley.



\$689,695 Net Surplus from Operations and Nonoperating Activities Surplus/Deficit from Operations = (\$467,600) Surplus from Nonoperating activities = \$1,157,295

MERRIMACK VALLEY YMCA LEADERSHIP TEAM

Kelley O'Hara

Joseph Agosto

Francis J. Kenneally, III

President & Chief Executive Officer

Claudia Soo Hoo Chief Operations Officer

Cathleen Landry Chief Financial Officer

Mary Jane Dinsmore Chief Human Resources Officer

Joyce Grippen Chief Development & Marketing Officer

Trish Villanueva Vice President of Operations, Andover/North Andover YMCA

BOARD OF DIRECTORS

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Peter Lafond Seth Kipp Thomas Childs

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Associate Executive Director, Andover/North Andover YMCA

Catherine Redard Executive Director of Child Care

Anne Whalen Senior Executive Director, Camping Services

> Melanie Griffin Scott Simpson Steven Seide

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COMMUNITY PARTNERS AND SUPPORTERS

The Merrimack Valley YMCA is proud to partner with our neighbors to strengthen our community. **TOGETHER** we focus our efforts on developing youth, improving healthy living for all and fostering social responsibility to create positive and lasting personal and social change – the kind of change that can only come about when we work together to invest in our kids, our health and our neighbors. Thank you to the following donors for their support of the Merrimack Valley YMCA.

YMCA PIONEER \$10,000+

Alliance of Massachusetts YMCA Amelia Peabody Foundation Andover Home for the Aged Andrew Scaplen Anonymous, in memory of Jane Cronin and in appreciation to Carlton Cronin for his years of dedication to the YMCA Arbella Insurance Foundation. Inc. Borislow Insurance Agency Cedar's Mediterranean Foods. Inc. City of Lawrence **Cornelius Wood Trusts Cummings Foundation** Don & Lynne Bulens Doug Flutie Jr. Foundation for Autism Enterprise Bank **Essex County Community Foundation** Exchange Club of Salem NH Fun Content LLC **Highland Street Foundation** L.L. Bean MA Department of Conservation and Recreation MA Department of Early Education and Care MA Department of Elementary and Secondary Education Nancy & Don Carlin Saab Family Foundation The New Balance Foundation

The Stevens Foundations TJX Foundation, Inc. United Way of Massachusetts Bay and Merrimack Valley Victor J. Mill, III Walmart Watts Water Technologies, Inc. YMCA of the USA

YMCA CHAMPION \$5,000+

Cafua Management Co. LLC DCU for Kids Demoulas/Market Basket Frank & Amy Kenneally Josephine G. Russell Trust Kevin St. John Kiwanis Club of Greater Lawrence Louis S. Cox Trust Methuen Cultural Council Music and Youth Initiative, Inc. Peter & Susan Boynton Pfizer **Pool Corporation** Ravtheon **Rogers Family Foundation** Rosalyn K. Wood 2021 Charitable Lead Annuity Trist and Claire Wilkes Rotary Club of Greater Salem NH Step Into Swim System 4 Commerical Cleaning The Howe Insurance Agency William McCartney & Tish Bachman

YMCA PATRON \$2,500+

Adelard A. Roy and Valeda Lea Roy Foundation Charles G. Pringle Foundation Claudia Soo Hoo & Ben O'Leary David Louis & Lori Howe Donna Aldrich Ethan VanderWilden, In memory of Kyle O'Grady Evan Silverio John & Patricia Fouhy Joyce Grippen & Michael Needle Lauren & Ryan Moore Lawrence Cultural Council M&T Charitable Foundation Mike W. Murphy Nutter, McClennen & Fish LLP Office of MA Attorney General **Project Bread** Rotary Club of Andover Scott & Kimberly Simpson Thomas & Julie Childs Timothy & Patricia MacPhee USA Artistic Swimming Foundation Wyley Robinson





HERITAGE SOCIETY

Members of the Merrimack Valley YMCA's Heritage Society have made a direct gift to the Y's endowment fund or a provision in their will or estate plans that will ensure a strong YMCA now and for the future.

Donna Aldrich Carl & Mamie Berger Elizabeth & Ralph Covino Jane & Eric Dinsmore George & Carolyn Fantini Marilyn Fitzgerald John & Patricia Fouhy Joyce Grippen Victor J. Mill, III Frank & Amy Kenneally Mark & Megan Kristiansen David Louis & Lori Howe Michael & Stanice Mancuso William McCartney & Tish Bachman Robert & Karol Needham James Wefers Ken Weidman Claudia Soo Hoo & Ben O'Leary Robert & Joanne Reeves Donald & Kathy Schroeder Jennifer & Michael Borislow John & Ellen Farrington Maria Gudinas Walter Kimball Michael & Sharon LaChance Timothy & Patricia MacPhee George & Priscilla Cunningham Stephen & Elizabeth Gruenberg Phyllis Hamblet James Hamblet Alan & Deb Hope Stephen & Lisa Ives Deborah Parker Clifford & Jane Howe Jeffrey Leeds Peter & Diane Lafond Thomas & Julie Childs Arlene Cox Ronn & Kathleen Faigen

If you have questions about any of our donor categories, please contact Joyce Grippen, CDMO at 978-651-3411

In February, Camp Lawrence reached 600+ registrations! This milestone hasn't been accomplished since 2015.

2,350 people participated in swim lessons.

2023 YEAR IN REVIEW

In April, the Merrimack Valley Y was invited by Y-USA President and CEO Suzanne McCormick to participate in an exciting pilot project for our A Nation of Bridgebuilders partnership with Catholic Charities, Habitat for Humanity and Interfaith America. Ten YMCAs from around the country were selected to participate in this pilot project designed to forge stronger more cohesive communities.

Over 390,000 pounds of food was distributed through our food pantry, mobile food market, and Y on the Fly program.

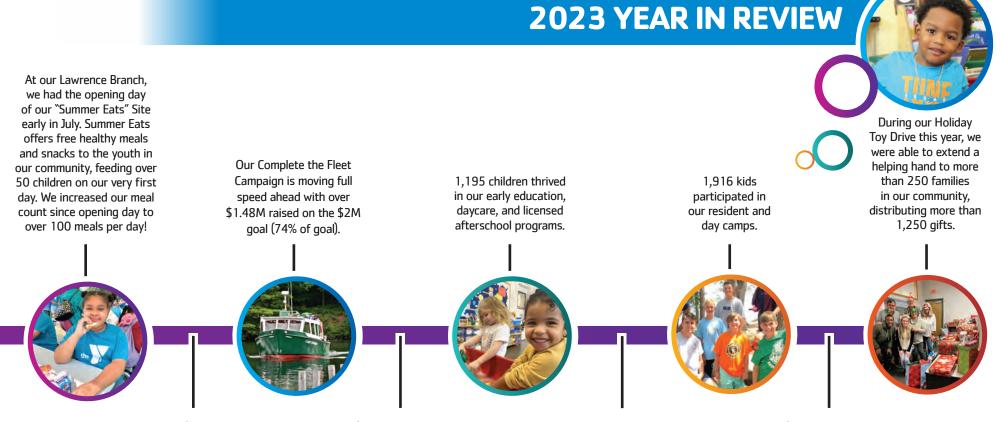
In January we sold 494 In February, our Y participated Our Lawrence Branch pool was 15.000 households in legislative advocacy days filled with happy families and were served through both here in Massachusetts youth thanks to our partnership our food pantry, mobile and in Washington DC. We with Pool Corp and Splash of food market, and Y on met with legislators to gather Joy. Hundreds of free swim the Fly program. support for childcare funding lessons and swim equipment

units, netting 225 new memberships. We broke 6.000 total units and our Young Adult Category exceeded 1,000 for the first time, including pre-COVID numbers. Senior membership has surpassed 1.000 units.

and funding for a statewide earmark for MA YMCAs that support the Achievers Program, Yo Puedo Program, Workforce Development for teens, and free water safety classes at our YMCA.

were provided to the community youth at our Splash of Joy event. Having the opportunity to share free swim lessons with our community in such a high capacity will build life-long safety around water, recreation skills, and confidence.

Over 55,000 people were served through membership, programs and services.



Camp Otter had 1,916 campers this year. On September 22, 2023, the Merrimack Valley YMCA hosted their Annual Auction Gala. Together, we raised more than \$140,000 to provide youth and teens access to the programs they need at our YMCA. This year, Jumpstart and the Merrimack Valley YMCA teamed up to celebrate the annual Read for the Record event on Thursday, October 26. The event brings together over 2 million adults and children annually to read the same book on the same day. During this event, we had a special reading of "With Lots of Love/Com Mi Amor" by State Senator Pavel Payano in English, and Lawrence Mayor Brian A. DePena in Spanish so that all our kids could enjoy. Over 125 students were involved in our Adelante program.

FROM Y STAFFER TO Y CAMP MOM: SONYA ST. PIERRE SHARES LOVE OF CAMP WITH HER KIDS

Sonya St. Pierre grew up in Lawrence. A highlight of her youth was travelling to Salem, New Hampshire, for summer camp at the JCC Camp (now called Camp Hadar), located adjacent to Camp Otter on Captain's Pond. "It was only a 15-minute ride from home, but I felt like I was going to a totally different world. I got exposure to nature and other activities that I didn't have growing up in the city. From teenage years to college life, Sonya worked for the Y as a lifegaurd and swim instructor.

Sonya and her children, Bobby age 14, and Lea age 12, currently live in Salem, "just right around the corner from Camp Otter!," she said. Knowing that she wanted her children to have the same awesome summer memories, she enrolled them at Camp Otter. "As soon as Bobby was old enough to go to Camp Otter, he started in first grade for the whole summer. He loved it! His sister is two years younger and had to wait. She was so jealous!

I wanted my kids to have the same opportunities that I had at camp. I wanted them exposed to all the great things camp offers: boating, archery, swimming, and more. I didn't want them sitting watching television or on electronics, we have even had two birthday parties at Camp Otter because they loved their time at camp and wanted to share their own experiences with their friends and family".

Every summer Bobby "loves how amped up camp is. He looks forward to what's new. He is like the Mayor wherever he goes, and that certainly is the case at Camp Otter. He will talk to any adult or child and has amazing social skills. He is what camp represents. Camp gave him confidence and leadership skills."

On the off-season, both Bobby and Lea talk about Camp Otter. "They talk about camp friends and hope their camp friends come back the next summer. They have a yearning for connection with friends they made over the summer and they have great memories of the staff."

"The staff has been very understanding and supportive of my children, especially my daughter. She's artistic and camp has helped her find her own sense of self and build confidence in the areas that she excels in, art, dance and swimming. She's not as enthusiastic as my son and staff are able to get her engaged and have helped her make and maintain friendships.

The weekly Camp Otter cabin awards go a long way in helping the campers with self-esteem and helping them feel connected. Due to Lea being such a quiet child, she typically blends in and is not used to getting many accolades at school. These awards really lift her spirits and she looks forward to receiving them on a weekly basis. One summer she was in a walking boot due to breaking her leg at the end of the school year. The staff accommodated her. It was very helpful for her to go to camp, maintain the routine and be around her friends. If she's struggling emotionally, the staff let her have some space to regroup where they have been able to manage her needs. If I need to pick her up, the staff always welcome her back the next morning with this message: It's a new day, a fresh start."

KATHY AND DON SCHROEDER: FINDING COMMUNITY AND STAYING HEALTHY AT THE Y

YMCA member Kathy Schroeder loves starting her day at the Y water walking at the Andover/North Andover Branch. After she retired in her early 60s, she made this a priority. "I love water walking. It's great exercise. In this class, we are in the deep end of the pool with a floatation belt. One of my favorite classes at the Y was Water Yoga. It was wonderful. It was held in the teaching pool, and we meditated at the end of the session. We had noodles (flotation devices) and would float. The instructor would turn off the lights and we would listed to wonderful music. I didn't want to get out of the pool!," she said.

Kathy also enjoys the social part of her Y time. She shares that her husband Don calls her Water Walking Class "Water Talking!" Kathy enjoyed a career in mortgage operations, ten years of which was commuting to Boston. "My days

STORY CONTINUED ON NEXT PAGE

were long with the commute. I wasn't exercising at all. Once I retired, I made the commitment to get active. Being at the Y has been a nice, social thing for me to do."

"The first time I went to the pool, I knew no one. There was a group of women who had water-walked together at the Andover/North Andover Y for a long time. When I got to the stairs of the lap pool, they said `a new person!' and swam over to welcome me." Kathy also reconnected with Elke, a friend of hers from the business community. Elke is 84-years-young and her Y time helps her stay active and healthy.

Kathy shares, "Exercise is the number one thing to do if you want maintain your health as you age. I recommend using the facility downstairs at the Andover/North Andover Y (the Active Living Center). Tai Chi and Chair Yoga classes have been great. I took a wonderful Balance Class after knee surgery. The staff work with you. They are wonderful. They will walk you through using the equipment, which can be intimidating. I highly recommend the aquatics classes. The buoyancy in the pool means you are in no pain while getting exercise with resistance. You may feel it the next day, but it's very helpful."

LEARN MORE ABOUT CLASSES AT THE ACTIVE LIVING CENTER HERE: https://mvymca.org/program/active-living-center-classes-andover-north-andover/

HELPING PARENTS WITH BASIC NEEDS: YMCA'S MY KIDS CLOSET HELPS EASE FINANCIAL BURDENS

As one of the first volunteers for My Kids Closet, Heidi Gebhardt was eager to help and sees how popular and needed this service is for local families. "Back to school time is popular and winter coats, shoes, new socks warm pajamas and school uniforms are popular items."

As a former child care director and teacher at the Y, she shares, "I love my volunteer work at My Kids Closet. I see first-hand how our free clothing project benefits so many families. Parents can shop and many also give back by donating their children's outgrown clothing. I'm also a laundry fairy as all of our donations are washed and dried before going to our closet. I am an avid organizer to make the shopping experience a pleasant and dignified one for all of our clients," she said.

"One Saturday every month for over two years we have opened My Kids Closet. I'm proud of that. We are a steady resource for parents. Parents make an appointment for a shopping slot," explained Mary Ellen King,

YMCA Childcare Director who oversees the program. They average about 30 client visits on the second Saturday of every month and have clothing sizes 2T through size 14. "Our support has been tremendous. This year the My Kids Closet was awarded \$2,500 from ECCF's Greater Lawrence Community Foundation. Additionally, Cathy Redard, Executive Director of Child Care at Merrimack Valley YMCA, received a generous donation from her nephew, who works at Lucky & Me, of \$6,000 worth of children's clothing including, tops, leggings, and underwear. "Our parents are so grateful," Mary Ellen said.

"My Kids Closet is an incredible program. The Y as a community resource center is wonderful. Times are so tough. Every little bit helps parents. When you're in a tough financial spot, choosing between paying for medications or paying your rent or paying for diapers or formula – taking one expense off your plate is great. Clothes are expensive. It can be overwhelming as a parent," said Jennifer Loiselle, a frequent visitor to the Kids Closet.

"It's the give and take that makes the program incredible. My kids wear clothes for a few months and I wash and return their outgrown clothes." Jennifer is President of the Tenney Grammar School PTO. "When I hear of a parent in need, I'm happy to go to bat for them and connect them to services they need. And the YMCA is a big part of that," she said.

the

MERRIMACK VALLEY YMCA

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mvymca.org

ANDOVER/NORTH ANDOVER BRANCH

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LAWRENCE BRANCH

40 Lawrence Street Lawrence, MA 01840 978-686-6191

CAMPING SERVICES BRANCH

165 Haverhill Street Andover, MA 01810 978-975-1330

METHUEN BRANCH

129 Haverhill Street Methuen, MA 01844 978-683-5266